How to: Change your eRaider password when you know your current password

Notice

No one at Texas Tech University or from anywhere else should ask for your password.

Details

If you do not know your current password, use the "Forgot Password" process instead. If you believe your account has been disabled, please see eRaider account disabled due to being compromised.

➔ **TIP:** To avoid locking out your eRaider account, review the solution on how to avoid or troubleshoot eRaider account lockouts.

Jump to Method B: Update your password through eRaider Account Manager

**Method A) Update your password via "Change Password"


A2) Click Change Password.

![eRaider Web Sign-In](https://eraider.ttu.edu)
A3) In the first field, type either your official email address (e.g. jane.doe@ttu.edu) or ttu\your\_eraider\_username (e.g. ttu\jdoe). In the second field, type your current eRaider password. Then, click Sign in.

A4) Choose which way you would like to receive your authentication code. Then, click Continue.
Change Password

Two-Factor Authentication is the best way to keep your account secure. It ensures you’re the only person who can access your account, even if someone knows your password. A code will be sent to your phone (either by SMS Or Voice) and you will enter that code in the provided box.

Please select how to receive your verification code.
The phone number is (***) ***- 4357

- Voice Call
- Text Message

A5) Type the verification code in the verification field. Then, click Verify.
A6) Type your new password. Then, click Change Password.

NOTE: The password must meet the requirements in the eRaider password policies.
Change Password

Enter your new eRaider password

New Password

Confirm Password

Change Password

Requirements

* Must be 9 - 25 alphanumeric characters
* Must contain upper & lower case characters
* Must contain a number
* Must NOT contain a number as the first or last character
* Must NOT be reused within a one year period

Recommendations

* Choose a password that is not easy to guess
* String together uncommon words
* NEVER share your password with anyone
* Use a different password for every site

For Assistance Contact

- TTU - IT Help Central
- HSC - IT Solution Center

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OUTCOME

A screen will appear confirming that the password has been changed. It may take up to five minutes before your new password works on all services.

NOTE: If you are signed into a domain-authenticated device, you should restart or sign out and sign back in while connected to the TTU network. This will prevent bad password attempts and lockouts. This will also allow you to ensure that all eRaider-authenticated services are now using your new credentials.
Change Password

Success! Your eRaider password has been changed.

Please allow up to fifteen minutes for all services to be updated.

Return to eRaider Web Sign-In

Method B) Update your password through eRaider Account Manager


B2) Click Manage Your Account.
B3) In the first field, type either your email address (e.g. jane.doe@ttu.edu) or ttu\your_eraider_username (e.g. ttujdoe). In the second field, type your current eRaider password. Then, click Sign in.

B3) On the left-hand side, under “Common Services”, click eRaider Password.

B4) Under the “Change Password” column, choose a verification method and click Continue.
B5) Type the verification code into the "Code" field, and then click Verify.

B6) Type your new password. Then, click Set Password.

**NOTE:** If you are signed into a domain-authenticated device, you should restart or sign out and sign back in while connected to the TTU network. This will prevent bad password attempts and lockouts. This will also allow you to ensure that all eRaider-authenticated services are now using your new credentials.
Your eRaider password has been changed. It may take up to five minutes before your new password works on all services.

Solution Properties

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