How to: Obtain your eRaider username

Details

1) Browse to https://eraider.ttu.edu and click **Forgot Username**.

2) Complete the following information, and then click **Continue**.

- **Legal First Name**: your first name
- **Legal Last Name**: your last name
- **Date of Birth (mm/dd/yyyy)**: your date of birth

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3) To verify your identity, the eRaider system will send a verification code to the contact phone number you specified in your eRaider account. Choose **Text Message** to have the code sent in an SMS text message or **Voice Call** to receive the code in an automated voice call.

Click **Continue** when you are ready for the code to be sent.

4) If you chose "Text Message" in Step 3, check your mobile phone for a text message with the following wording:

Use this code to verify: **CODE**
If you chose "Voice Call" in Step 3, you will receive a phone call with the following wording:

Use this code to change your password: CODE

5) Type the code that you received into the field labeled "Enter Code." Then, click Verify.
Your eRaider username will be displayed.

Your eRaider username is: jdoe
TechMail Address: Jane.Doe@ttu.edu

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