How to: Request access to the TTUnet VPN service

Notice

VPN is not necessary for Remote Desktop Connections to Windows PCs from off campus. When using Remote Desktop, simply configure the connection to use TTU's RDP Gateway rdp.ttu.edu. Search askIT for detailed instructions on configuring Microsoft Remote Desktop connections.

⚠️ **NOTE:** The TTUnet VPN service provides a secure tunnel to the TTU network only; it is not intended to be a commercial VPN service for the purposes of encrypting all of your Internet communications. Network communications from your computer/device to non-TTU services will not be sent through the VPN connection.

Solution

**TTUnet VPN** has been implemented to allow faculty, staff, and students of Texas Tech University access to sensitive resources that are only available while connected to the TTU network.

Most IT services do not require a VPN connection. Examples of resources that may require VPN include:

- Banner Admin
- Apple Remote Desktop
- Network print shares
- Network file shares (e.g. MyWeb site admin access and TechShare)
- KMS software activation
- CMSDEV (OmniUpdate development site)

To request access to VPN services, please contact IT Help Central with the details of your request, including an academic or business reason for why a VPN connection is required and what services you are accessing that require VPN.

OUTCOME

TTU IT Division staff will review your request.

Solution Properties

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