How to: Update your eRaider contact phone number

Notice

No one at Texas Tech University or from anywhere else should ask for your password.

Details

1) Sign in to eRaider Account Manager.

2) Click Update Information under the "Contact Information" section.
3) Click **Change Phone**.
Welcome, Red Raider

Contact Information

A contact phone number aids with quick and easy recovery of your account, should you forget your account more secure. The phone number and email will also be used to alert you about...

Phone Number

- You have set a phone number

(***-***-1234)

Change Phone

Email Address

- You have set an email

r_n@outlook.com

Remove Email

4) Type your TechID number or Social Security number and click Continue.
5) Type in the required information and click **Send Verification Code**.

- **Country**: Choose the country the phone was activated in.
- **Phone Number**: Type in the new phone number.
- **Confirm Phone Number**: Re-type the number from above.
- **Contact Method**: Select the preferred contact method to receive the verification code through.

⚠️ **NOTE**: The new phone number can not be a TTU or TTUHSC phone number.
6) Depending on which contact method was chosen in Step 5, the new phone number will either receive a voice call or a text message with the verification code.

Your eRaider temporary access code is: CODE
7) Type the code received in Step 6 into the field labeled "Phone Code." Then, click Verify.
OUTCOME

Your contact telephone number for your eRaider account has been verified. The phone number can be used later by the eRaider system to call or text you for two-factor authentication or account activity.

Solution Properties

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