How to: Set up a new eRaider account

Notice

No one at Texas Tech University or from anywhere else should ask for your password.

Details

What you need before beginning

- An eRaider set-up code: If you do not have a set-up code, check your non-Texas Tech email account(s) for a message from erams@ttu.edu or from the Texas Tech staff member who manually authorized your account. (Try looking in your junk/spam folder if it is not in your inbox.)
- A phone number capable of receiving either SMS text messages or automated voice calls.

*TIP:* If you could not locate a set-up code, it is possible that your account is already set up. Try following the forgot password process to try setting a new password. If that does not work, you may contact IT Help Central by telephone to obtain a set-up code.

Set up your account

1) Browse to https://eraider.ttu.edu and click Set-Up Account.
2) Type the requested information and click Confirm.
3) Review the "Terms of Use" statement. Click Agree if you agree to the terms.
eRaider Account Set-Up

eRaider Terms Of Use – First Time Activation

Use of TTU Information resources is subject to University OPs and other applicable laws. As a result, the State of Texas, TTU is required to notify you of the following: “A) Unauthorized use is prohibited by security testing and monitoring. C) Misuse is subject to criminal prosecution, and D) No export of data otherwise provided by applicable privacy laws” (Title 1, Texas Administrative Code, 202.75).

I understand:

- use of Texas Tech computers and networks requires prior authorization and my use of the resources is subject to automated and/or manual security testing procedures. I understand that unauthorized use of the data and computer systems is subject to immediate termination of the account or service and University disciplinary action.

- I must not purposely engage in activity that may harass, threaten or abuse others; degrae Resources; deprive an authorized user access to an information resource; obtain extra re-circumvent computer security measures. I will not intentionally access, create, store, or transfer information that may demean the Texas Tech University. I understand that failure to comply with any of the conditions noted herein may result in immediate termination of the account or service.

- I must comply with all policies, standards, and procedures adopted to safeguard information resources as outlined in the appropriate Texas Tech University Security Policies found at http://www.depts.ttu.edu/opmanual/OP52.04.pdf and Texas Tech University Health Science Center at http://www.ttuhsc.edu/hsc/op/op56/tp5601.pdf.

- I agree to allow Texas Tech to contact me via electronic methods of communications, and if applicable to electronic transactions. By clicking on "I Agree", I attach my electronic signature to and agree to the above Terms of Use.

4) If your account was manually authorized by a staff member rather than automatically authorized by Banner/eRaider processes, you may need to manually specify your biographical information. If prompted for this information, type it carefully and click Continue.
5) The eRaider setup screen will ask for contact information which will only be used to help you reset the password in the future or to alert you of account activity. Specify a contact phone number and an alternate email address, and then click **Continue**.

**NOTE:** You must specify a contact phone number in order to proceed. If you do not have a non-TTU phone number, check this list of other options.
6) The eRaider system will send verification codes to the contact sources that you specified in the previous step. Check the phone you specified and your alternate email account to locate the code(s) sent to you. Type the code(s) into the appropriate fields on the eRaider setup screen and click Continue.
7) Type a password of your choice which conforms to the requirements. Then, click Continue.

**NOTE:** You will not be presented with the password again, so type a password that you can remember.
8) If you have access to email services, you will prompted to select an email alias. You may select one of the default aliases presented or type a custom alias. Click Continue after selecting an email alias.

*NOTE:* The portion of your alias after the dot comes from your last name in Texas Tech's authoritative records and cannot be changed except by changing the authoritative records (e.g. HR or Student records systems).
9) If your account has access to both TTU and TTUHSC email, you will be prompted to choose a primary address. After selecting your primary address, click Continue.

NOTE: If you have a current HSC affiliation, TechMail service activation will only be required when HSC mail isn’t obtainable and active.
10) If you have access to enterprise voice services, you must set a PIN for conferencing and voice mail. Type a PIN which meets the stated criteria. Then, click Continue.

**NOTE:** If an error appears in which there is a hyphen (-) or asterisk (*) and you are not able to click Continue, as a work-around make sure that the all information in the "Mobile", "Assistant Number", "Home", "Fax", and "Notes" fields is cleared out. If desired, this information can be re-entered in the eRaider Account Manager once the account is successfully activated.
11) Review and approve your information for submission. Click **Complete Account Set-Up**.
eRaider Account Set-Up

Confirm Information

Please review the following information and click the Complete Account Set-Up button to continue. If this information is not correct, press the Cancel button to begin your account set-up process.

NOTE: Your account has not been activated yet. Activation occurs once you press the Complete Account Set-Up button.

First Name: Raider
Last Name: Red
Phone: 806-555-1234
Email: texastechfan@outlook.com
Gender: M
Address: 1234 Raider Blvd
City: Lubbock
State (for US addresses): Texas
Postal Code: 79409
Country: United States
Contact Email: texastechfan@outlook.com
Contact Phone: 806-555-1234

Complete Account Set-Up

OUTCOME

Account setup is now complete. Wait up to 30 minutes for your account to be finalized. After waiting 30 minutes, you should be able to sign in and access eRaider-authenticated services.
eRaider Account Set-Up

Confirm Information

Congratulations! You have successfully completed the set-up process for your eRaider.

Please allow up to 30 minutes for these changes to take effect. You may print this page for your records.

NOTE: This page will automatically close after 2 minutes.

eRaider User Name: rared

Solution Properties

Solution ID
110923114423103

Last Modified Date
04/09/2019 07:18:20 PM

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raking