eRaider account holder does not have or does not wish to specify a contact phone number (phone number alternatives)

Details

In order to maintain an eRaider account, it is necessary to have a contact number capable of receiving either SMS text messages or automated voice calls. There are no alternatives to this policy.

**TIP:** This policy does not mean that mobile service is required, or that the ability to receive text messages is required. You may choose to receive verification codes by way of automated voice call instead of text messaging. Also, there are ways to receive text messages without having service through a cellular carrier.

If you do not have a non-TTU phone number, you may wish to use alternatives such as the ones listed below. *The TTU IT Division does not recommend a specific method over any other.* The list is only for illustrative purposes to give examples of the many types of options available.

- The ad-supported service TextNow gives you a free phone number through which you can send/receive calls and text messages online. You must use your TextNow account periodically in order to keep it active; otherwise, you may risk losing the phone number due to account inactivity.
- Sign up for a Google Voice account (no charge). You can forward the Google Voice number to your 742- or 834- number to get voice calls. You must use your Google Voice account periodically in order to keep it active; otherwise, you may risk losing the phone number due to account inactivity.
- Sign up for magicJack or a similar service.
- Get a telephone number through the consumer version of Skype.
- Get a prepaid cell phone at Walmart, BestBuy, or a similar electronics retailer.
- Sign up for phone service through AT&T or a similar telecommunications company.
- Ask someone you trust, such as a friend or family member, to allow you to input their phone number into your account. They will need to provide you with codes sent to that phone number each time a code is required for authentication purposes.

For further assistance, please contact IT Help Central.

**NOTE:** There is an approved list of countries for which eRaider can accept mobile numbers. You may view the most current and accurate list when you attempt to change your contact phone number.

Solution Properties

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