How to: Set up a new eRaider account

Notice

No one at Texas Tech University or from anywhere else should ask for your password.

Details

What you need before beginning

- An eRaider set-up code: If you do not have a set-up code, check your non-Texas Tech email account(s) for a message from erams@ttu.edu or from the Texas Tech staff member who manually authorized your account. (Try looking in your junk/spam folder if it is not in your inbox.)
- A phone number capable of receiving either SMS text messages or automated voice calls.

⚠️ TIP: If you could not locate a set-up code, it is possible that your account is already set up. Try following the forgot password process to try setting a new password. If that does not work, you may contact IT Help Central by telephone to obtain a set-up code.

Set up your account

1) Browse to https://eraider.ttu.edu and click Set-Up Account.
2) Type the requested information and click **Confirm**.
3) Review the "Terms of Use" statement. Click Agree if you agree to the terms.
4) If your account was manually authorized by a staff member rather than automatically authorized by Banner/eRaider processes, you may need to manually specify your biographical information. If prompted for this information, type it carefully and click Continue.
5) The eRaider setup screen will ask for contact information which will only be used to help you reset the password in the future or to alert you of account activity. Specify a contact phone number and an alternate email address, and then click Continue.

NOTE: You must specify a contact phone number in order to proceed. If you do not have a non-TTU phone number, check this list of other options.
6) The eRaider system will send verification codes to the contact sources that you specified in the previous step. Check the phone you specified and your alternate email account to locate the code(s) sent to you. Type the code(s) into the appropriate fields on the eRaider setup screen and click **Continue**.

### Contact Information

A contact phone number aids with quick and easy recovery of your account, should you forget your account more secure. The contact phone and email will also be used to alert you about **Phone number is required.** You may choose to enter a contact email for additional account recovery.

After you click **Continue**, you will be required to enter verification codes for each contact method.

#### Phone Number

*For US phone numbers, enter the full 10-digit number. For other countries, enter the full number.*

<table>
<thead>
<tr>
<th>Country</th>
<th>United States (1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone Number</td>
<td>8065551234</td>
</tr>
<tr>
<td>Confirm Phone Number</td>
<td>8065551234</td>
</tr>
<tr>
<td>Contact Method</td>
<td>Voice Call</td>
</tr>
</tbody>
</table>

*Standard text message and voice rates apply.*

#### Email Address

*The email address must be a valid mailbox and cannot be a TechMail (@ttu.edu) or HSCMail (@hsctx.edu).*

<table>
<thead>
<tr>
<th>Email Address</th>
<th><a href="mailto:texastechfan@outlook.com">texastechfan@outlook.com</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Confirm Email Address</td>
<td><a href="mailto:texastechfan@outlook.com">texastechfan@outlook.com</a></td>
</tr>
</tbody>
</table>
7) Type a password of your choice which conforms to the requirements. Then, click Continue.

NOTE: You will not be presented with the password again, so type a password that you can remember.
8) If you have access to enterprise voice services, you must set a PIN for conferencing and voice mail. Type a PIN which meets the stated criteria. Then, click Continue.

*NOTE:* If an error appears in which there is a hyphen (-) or asterisk (*) and you are not able to click Continue, as a workaround make sure that all information in the "Mobile", "Assistant Number", "Home", "Fax", and "Notes" fields is cleared out. If desired, this information can be entered later in the eRaider Account Manager once the account is successfully set up.

9) Review and approve your information for submission. Click Complete Account Set-Up.
eRaider Account Set-Up

Confirm Information

Please review the following information and click the Complete Account Set-Up button to confirm. If any information is not correct, press the Cancel button to begin your account set-up process once more.

NOTE: Your account has not been activated yet. Activation occurs once you press the Complete Account Set-Up button.

- First Name: Raider
- Last Name: Red
- Phone: 806-555-1234
- Email: texastechfan@outlook.com
- Gender: M
- Address: 1 Alley Way
- City: Lubbock
- State (for US addresses): Texas
- Postal Code: 79409
- Country: United States
- Contact Phone: 806-555-1234
- TechMail Address: rred@ttu.edu

Complete Account Set-Up

OUTCOME

Account setup is now complete. Wait up to 30 minutes for your account to be finalized. After waiting 30 minutes, you should be able to sign in and access eRaider-authenticated services.
eRaider Account Set-Up

Confirm Information

Congratulations! You have successfully completed the set-up process for your eRaider. Please allow up to 30 minutes for these changes to take effect. You may print this page for your records.

NOTE: This page will automatically close after 2 minutes.

eRaider User Name: rared