How to: Activate Unified Communications enterprise voice service in eRaider Account Manager

Details

>Note: Not all eRaider accounts have access to enterprise voice services. Enterprise voice options will only display for accounts associated with departments who are approved for enterprise voice.

1) Sign in to eRaider Account Manager.

2) On the "Home" screen, click the Activate button next to "Enterprise Voice - Inactive".

TIP: You may also click Activate under the "Active Directory - TTU" screen.

3) Make a note of the "Work" number assigned to you. Then, click Activate Service.
OUTCOME

Your enterprise voice services have been activated for your Unified Communications account.

⚠️ **NOTE:** It may take up to one hour before all enterprise voice services are fully functional.

Solution Properties

- **Solution ID**: 120209173059413
- **Last Modified Date**: 04/05/2020 04:26:02 PM
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