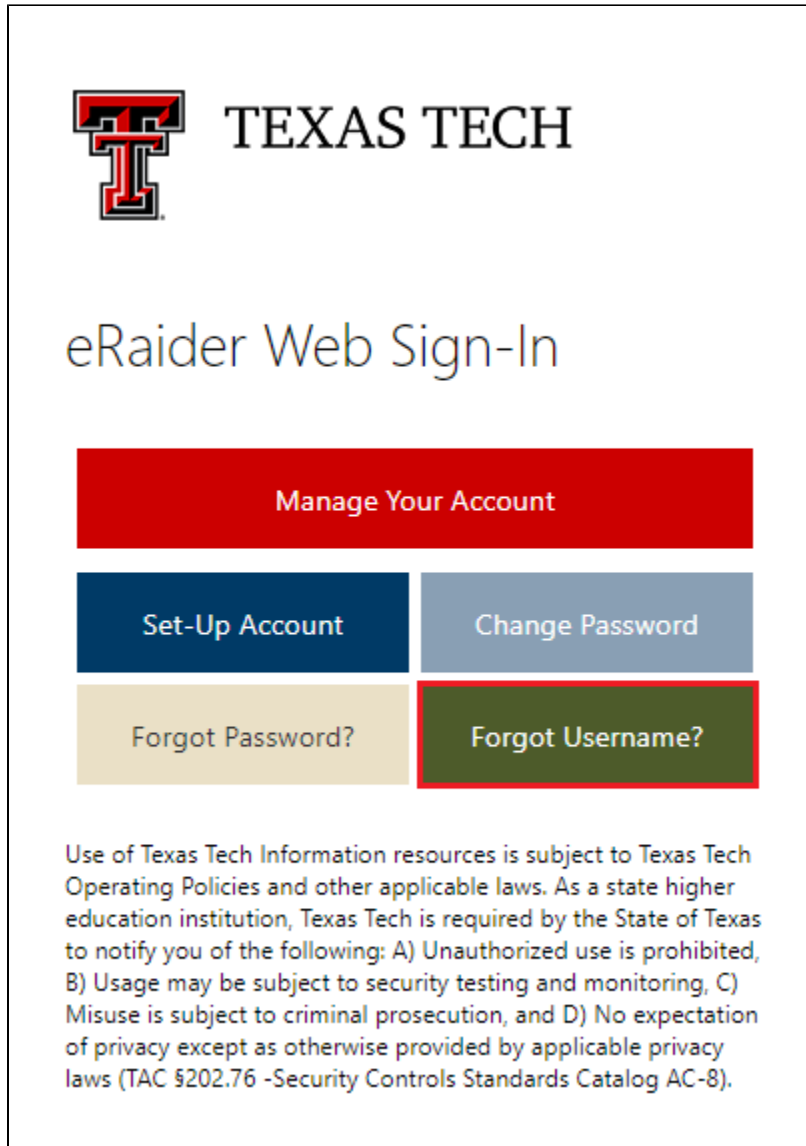



# How to: Obtain your eRaider username

## Details

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1) Browse to <https://eraider.ttu.edu> and click **Forgot Username**.



 **TEXAS TECH**

### eRaider Web Sign-In

**Manage Your Account**

**Set-Up Account**      **Change Password**

**Forgot Password?**      **Forgot Username?**

Use of Texas Tech Information resources is subject to Texas Tech Operating Policies and other applicable laws. As a state higher education institution, Texas Tech is required by the State of Texas to notify you of the following: A) Unauthorized use is prohibited, B) Usage may be subject to security testing and monitoring, C) Misuse is subject to criminal prosecution, and D) No expectation of privacy except as otherwise provided by applicable privacy laws (TAC §202.76 -Security Controls Standards Catalog AC-8).

2) Complete the following information, and then click **Continue**.

- **Legal First Name:** your first name
- **Legal Last Name:** your last name
- **Date of Birth (mm/dd/yyyy):** your date of birth

The screenshot shows the Texas Tech University logo and the text "eRaider Find Username". On the left, a sidebar menu has "User Information" selected and "Complete" below it. The main content area is titled "User Information" and contains a box with the instruction: "To obtain your eRaider username, please provide the following identification information." Below this are three input fields: "\*Legal First Name:" with "Jane" entered, "\*Legal Last Name:" with "Doe" entered, and "\*Date of Birth (mm/dd/yyyy):" with "01/30/1999" entered. A "Continue" button is at the bottom right.

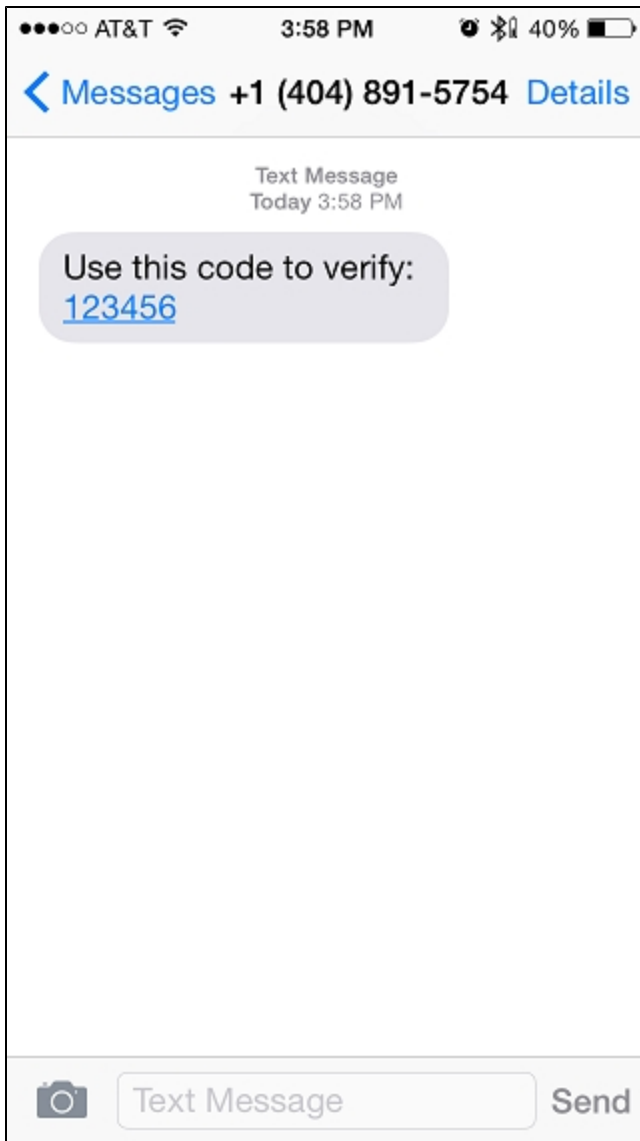
3) To verify your identity, the eRaider system will send a verification code to the contact phone number you specified in your eRaider account. Choose **Text Message** to have the code sent in an SMS text message or **Voice Call** to receive the code in an automated voice call.

Click **Continue** when you are ready for the code to be sent.

The screenshot shows the Texas Tech University logo and the text "eRaider Find Username". On the left, the sidebar menu has "Complete" selected. The main content area is titled "Contact Information" and contains a box with the instruction: "Please select how to receive your verification code. The phone number is (\*\*\*) \*\*\*-0000". Below this are two radio button options: "Voice Call" and "Text Message". A "Continue" button is at the bottom right.

4) If you chose "Text Message" in Step 3, check your mobile phone for a text message with the following wording:

Use this code to verify: *CODE*



If you chose "Voice Call" in Step 3, you will receive a phone call with the following wording:

Use this code to change your password: *CODE*

5) Type the code that you received into the field labeled "Enter Code". Then, click **Verify**.

The screenshot shows the Texas Tech University logo and the text "eRaider Find Username". On the left, a sidebar menu has "eRaider Username" selected, with "User Information" and "Complete" listed below. The main content area is titled "Contact Information" and contains a message: "Once you have received a verification code, you can enter here to complete the process." Below this message is a form with the label "Enter Code:" followed by a text input field containing "123456" and a red "Verify" button.

OUTCOME

Your eRaider username will be displayed.

The screenshot shows the Texas Tech University logo and the text "eRaider Find Username". The sidebar menu on the left is the same as in the previous screenshot. The main content area is titled "Username Found!" and contains a message box with the text: "Your eRaider username is: **jdoe**" and "TechMail Address: **Jane.Doe@ttu.edu**". At the bottom of the main content area, there is a red link that says "Return to eRaider Web Sign".

Solution Properties

Solution ID

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Author

huyngo

