How to: Force your cached eRaider password in macOS to sync with the TTU domain

Notice

No one at Texas Tech University or from anywhere else should ask for your password.

Details

After you change your eRaider password, your Mac may not accept the new password. Instead, the previous eRaider password continues to work. If this occurs, the following steps will help you update the cached password on your Mac with the correct password from eRaider.

1) Ensure that your Mac is connected to the TTUnet network via wired, wireless, or VPN.

2) Open Terminal.

3) Type the following command and press Return, where your_username is your eRaider username:

   ```bash
   login your_username
   ```

4) Type your current eRaider password and press Return.

OUTCOME

The cached eRaider password on your Mac will synchronize with your current password in Active Directory.

⚠️ TIP: If your Mac is encrypted using FileVault (whether enforced by DDPE or not), you may need to also sync your password in FileVault with the TTU domain.

Solution Properties

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