How to: Force your FileVault password in macOS to sync with the TTU domain after an eRaider password change

Notice

For personally-owned computer equipment, the TTU IT Division does not officially endorse or provide support for the product/information below. The information presented is provided only as a courtesy to the TTU community or for use in cases when the computing equipment is owned by Texas Tech University. For additional assistance with personally-owned equipment, please contact the manufacturer/provider of the product/service or your preferred third-party support provider.

No one at Texas Tech University or from anywhere else should ask for your password.

Details

If your Mac is encrypted using FileVault (whether enforced by DDPE or not), you may not be able to sign in to boot up your Mac after changing your eRaider password. (Your previous eRaider password will continue to work.) If this happens, the steps below will help get your Mac password in FileVault synchronized with your current eRaider password.

**NOTE:** You will need to verify that you have two profiles on your Mac or add a second profile to your Mac. The second profile can be an additional TTU domain account or a local Mac account.

**TIP:** When typing your password into Terminal, the window will not display any indication that you are typing your password. Simply type in your passwords as normal, and press the Return key to confirm.

1) Make sure the user account password on your Mac is in sync with the TTU domain. You can do this by click the Apple menu, choosing **Log Out your_username**, and then signing in using your current eRaider password.

If you were able to sign in using your current eRaider password, then go on to Step 2.

If your Mac did not accept your current eRaider password, do not proceed with the steps below. Instead, first you must **force your local account password update with your current eRaider password**.

2) Go to your desktop on your Mac and click the **File** menu. Then, choose **New Finder Window**.

3) Click **Applications**, then **Utilities**, and finally double-click **Terminal**.
4) Type `sudo fdesetup remove -user username` and press Return, where `username` is your eRaider username.

```
TTU284608-2:~ username $ sudo fdesetup remove --user rared
```

5) Type the password of the admin account to which you are signed in, and then press Return.
6) Type `sudo fdesetup add -usertoadd username` and press Return, where `username` is your eRaider username.

```
TTU284608-2:~ username$ sudo fdesetup remove -user rared
Password:
```

```
TTU284608-2:~ username$ sudo fdesetup add -usertoadd rared
```

7) Type the username of an administrator's account on your Mac, and then press Return.
8) Type the password for the administrator's account from Step 6, and press Return.

9) Type the current eRaider password for the account you are re-adding, and then press Return.
OUTCOME

When the account is re-added, a new key is set up for the user and the passwords are back in sync.

Solution Properties

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